



Idaho Emergency Medical Services Bureau

VISION

A Bureau that serves as a source of guidance and leadership for a system of self-sufficient and sophisticated agencies focused on improved out-of-hospital care.

MISSION

We support, regulate and enhance the Emergency Medical Services system to improve the health and safety of Idahoans.

VALUES

WE VALUE COMMUNICATION and seek to understand each other and our customers. We strive to actively listen by inquiring and clarifying, not assuming. We share information with a teaching and mentoring attitude. We realize our decisions affect others and we value our Emergency Medical Services Advisory Committee representatives that provide a voice for those we serve.

WE VALUE COOPERATION and use a consensus method for resolving differing opinions. We are willing to assist one another by sharing our unique talents and perspectives. We are respectful of diverse personalities and work styles. We expect problem solving to occur between affected individuals with professionalism and sincere effort.

WE VALUE ACCOUNTABILITY and strive to complete tasks with accuracy, quality results, timeliness, and wise use of fiscal resources. We take responsibility for our errors and seek to improve outdated or inefficient processes using evidence-based decisions.

WE VALUE TRUST and HONESTY. We respect different opinions and promote a safe environment to express ourselves. We share information in a professional manner.

WE VALUE COURAGE and have the fortitude and perseverance to make the right decisions. We change course when needed and reconsider our approach when necessary. We are not afraid to use new, unique or creative solutions.

WE VALUE LEADERSHIP and encourage development of leadership skills through continual formal learning and self-improvement. We use varied work groups for major projects and allow willing volunteers to take the lead.